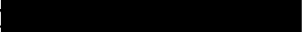


*gan*

8 March 1978

MEMORANDUM FOR: GIMS Data Base Managers

STATINTL

FROM :   
Chief, Production Division/P/ODP


SUBJECT : The Data Access Center

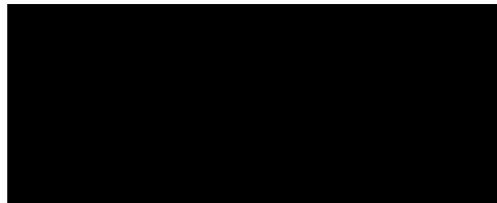
1. During October 1977, the GIMS Division was abolished, and the Data Access Center (DAC) became part of Production Division/P/ODP. As you are aware, the transition to the Production Division was without incident, and you can be assured that we are dedicated to a program of constant improvement in our support.

2. In an effort to become aware of any problems or new requirements you may have I have attached a short questionnaire of items designed to assist in identifying these areas. If you find this questionnaire to be deficient in any area, please describe in item 11-Comments, or 12-Problems, whichever is appropriate. I would appreciate your response by 24 March 1978.

*gan*  
*Need?* 3. After I have received and evaluated the questionnaire, I will schedule a meeting with each Data Base Manager to discuss any outstanding issues, and resolve any problems. This will afford us the opportunity to meet, exchange ideas and allow me to describe Production Division services.

STATINTL

4. I await your response and look forward to our meeting. Please feel free to direct questions to either  or STATINTL myself on extension 4465.



8 March 1978

DAC QUESTIONNAIRE

1. Data base name \_\_\_\_\_
2. Data Base Manager \_\_\_\_\_ Ext. \_\_\_\_\_
3. Response time is:  
Poor \_\_\_\_\_ Adequate \_\_\_\_\_ Good \_\_\_\_\_ Excellent \_\_\_\_\_
4. System availability is:  
Poor \_\_\_\_\_ Adequate \_\_\_\_\_ Good \_\_\_\_\_ Excellent \_\_\_\_\_
5. Do you use the services of the DAC for overnight processing? Yes \_\_\_ No \_\_\_.
6. Do DAC services meet your requirements? Yes \_\_\_ No \_\_\_.
7. Would you like to see any new service provided by the DAC? Yes \_\_\_ No \_\_\_.  
If yes, explain: \_\_\_\_\_
8. What do you perceive to be your biggest problem relating to:  
(a) GIMS: \_\_\_\_\_  
\_\_\_\_\_  
(b) Your Data Base: \_\_\_\_\_  
\_\_\_\_\_  
(c) Other: \_\_\_\_\_
9. Are you currently keeping any logs or statistics, such as transaction volumes, system availability, etc.? Yes \_\_\_ No \_\_\_.  
If yes, what kind(s)? \_\_\_\_\_
10. Would you or your users care to be (a) Briefed on DAC services? Yes \_\_\_ No \_\_\_ (b) Tour the DAC, Yes \_\_\_ No \_\_\_ (c) Other Production Div. services or facilities? Yes \_\_\_ No \_\_\_.
11. Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
12. Problems: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_